David C. Parisi (SBN 162248) dcparisi@parisihavens.com Suzanne Havens Beckman (SBN 188814) shavens@parisihavens.com PARISI & HAVENS LLP 212 Marine Street, Suite 100 Santa Monica, CA 90405 Telephone: (818) 990-1299 Facsimile: (818) 501-7852 Yitzchak H. Lieberman (SBN 277678) ylieberman@parasmoliebermanlaw.com PARASMO LIEBERMAN LAW 7400 Hollywood Blvd, #505 Los Angeles, CA 90046 Telephone: (917) 657-6857 Facsimile: (877) 501-3346 10 Attorneys for Plaintiffs Lynn Slovin, Samuel Katz, 11 Jeffery Price, and Justin Birkhofer, on their own behalf, and on behalf of all others similarly situated 12 IN THE UNITED STATES DISTRICT COURT 13 FOR THE NORTHERN DISTRICT OF CALIFORNIA 14 LYNN SLOVIN, an individual, on her own No. 4:15-cy-05340-YGR 15 behalf and on behalf of all others similarly Honorable Yvonne Gonzalez Rogers situated. 16 Plaintiff, **DECLARATION OF SUZANNE HAVENS** 17 **BECKMAN IN SUPPORT OF MOTION** FOR FINAL APPROVAL OF CLASS v. 18 **ACTION SETTLEMENT** SUNRUN, INC., a California corporation, 19 CLEAN ENERGY EXPERTS, LLC, a July 9, 2019 Date: California limited liability company doing Time: 2:00 p.m. 20 business as SOLAR AMÉRICA, and Location: Courtroom 1 Ronald V. Dellums Federal Bldg. DOES 1-5, inclusive, 21 1301 Clay Street Oakland, California 94612 Defendants. 22 23 24 25 26 27 28

Havens Beckman Decl. ISO Mot. for Final App.

No. 4:15-cv-05340-YGR

I, Suzanne Havens Beckman, declare as follows:

- 1. I am a partner in the law firm of Parisi & Havens LLP and am one of the attorneys in the firm responsible for the handling of this litigation. I am counsel of record for Plaintiffs Lynn Slovin, Samuel Katz, Jeffery Price and Justin Birkhofer. I am a member of the Bar of the State of California and licensed to practice before this Court. I make this declaration based upon my own personal knowledge. If called to testify, I could and would testify to the facts contained herein.
- 2. The Stipulation and Agreement of Settlement (ECF No. 196, Ex. 1) and Amendment to Stipulation and Agreement of Settlement (ECF No. 196, Ex. 2), provides the relief sought in this action. Based on discovery obtained during the litigation, our independent investigation, the collaborative work of the Parties, and analysis of call data, the parties have identified 346,242 phone numbers likely to be those of class members.
- 3. The Settlement was the result of difficult and extensive arm's-length negotiations which was focused solely on achieving the optimum relief for the Settlement Class. The Parties did not negotiate or reach any agreements on Class Counsel's attorney fees, costs, nor did the parties reach agreement on service awards to each of the four Representative Plaintiffs.
- 4. The Court appointed Kurtzman Carson Consultants ("KCC") as the Settlement Administrator. Concurrently filed herewith is the Declaration of Phil Cooper, a Senior Project Manager with KCC who has been working with the Parties on administration of the notice and claims process. Based on communications we have had with KCC, given the number of persons who received email notice and notice via U.S. Mail, KCC has determined that just over 30,000 persons identified as likely class members did not receive notice. This means that approximately 91 percent of likely class members received notice of the settlement.
- 5. To date, KCC has determined that there 36,506 valid claims. This means that the claim rate is 10.5 percent, which is much higher than we have seen in the past. This is one of the highest valid claims rates in a TCPA action in which my firm has been involved. We believe the high claims rate from the persons who received direct notice is due to several factors: (1) we had email addresses for about a third of the class members; (2) the claims procedure was simple, (3)

the claims forms were pre-populated with information; and (4) there was no requirement for testimony under penalty of perjury. Based on the claims rate, the Settlement Administrator's cost estimate, and the requested award of Class Counsel's attorneys' fees, costs, as well as service awards, we estimate the Settlement Class Members who have made valid claims will receive settlement checks for approximately \$68 for each claim made. In my experience, as well as research of similar TCPA class actions, this amount compares favorably with other settlements and exceeds the amount often received by class members.

6. The response to the Settlement has been overwhelmingly positive. There were no objections to the Settlement. In fact, my firm and Co-Class Counsel have been contacted by and assisted 13 members of the Settlement Class. Each of these individuals expressed nothing but support and gratitude for the Settlement.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct and that this declaration was executed on June 18, 2019, at Orinda, California.

<u>/s/Suzanne Havens Beckman</u> Suzanne Havens Beckman